

EXAMPLE – Procedure IS-8 - Manage Provider

1 People and Purpose

This procedure specifies what a manager must do to ensure that a provider delivers required product(s) and/or service(s).

NOTE	A Provider may be any entity that provides anything to PAROLA, such as a supplier, contractor, development partner or commercial partner. The relationship may or may not involve money.
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NOTE	This procedure implements the control ISO/IEC 27002:2022, 5.22 (ISO/IEC 27002:2013, 15.2).
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2 Procedure

2-1 Initial and Periodic Assessment of Provider

- (1) When the provider is initially engaged, record on the following document the particulars of the provided products and/or services to be (initially and) periodically assessed.

Form 11 - Provider Assessment

- (2) Periodically (at least annually) assess the provided products and/or services in accordance with the details recorded on the above document.

2-2 Changes to Provided Product(s) and/or Service(s)

- (1) Amend the details on the following document as appropriate in response to any agreed changes in the provided products and/or services.

Form 11 - Provider Assessment

- (2) Reassess the provided products and/or services in accordance with the details recorded on the above document.